



DAKOTA

SPECIFICATION
v1.0 | 2020

DAKOTA



CONTENTS

Features & Benefits	03
Shutter Styles	03
Shutter Terms	04
Shutter Spec	05
Our Shutter	06
Warranty	07
Louvres	09
Shutter Rails	10
Shutter Stiles	10
Shutter Frames & Accessories	11
T-Posts	13
Bay Post	14
Shutter Components	15
Bi-Fold Tracking Shutter	16
By-Pass Tracking Shutter	20
Terms and Conditions	26

FEATURES & BENEFITS

Created to the highest standard, Santa Fe Dakota shutters are made from hardwood wrapped in a high-quality vinyl.

These meticulously crafted shutters are offered in several shutter options: full-height, tier-on-tier and café style.

Santa Fe's Dakota, hardwood shutters offer 3 blade sizes: **63mm, 76mm & 89mm.**

As wood is a natural insulator, energy efficiency properties are enhanced with these beautiful shutters.

SHUTTER STYLES

FULL HEIGHT

Designed to dress the full height of the window. A functional, yet stylish feature for any home. Also available with a mid-rail, enabling the shutter blades to be separated.

CAFÉ

Ideal for rooms where total privacy is not required. Café style shutters are fitted to the lower section of the window.

TIER-ON-TIER

Using two sets of shutters, each tier can be operated independently offering ultimate light control.

- > Tier on Tier shutters offer the optimal light and privacy control, however without the proper design tier on tier shutters will sag and perform improperly.
- > A horizontal T-post will eradicate the light gap and facilitate easier installation.
- > Tier on tier shutters must be designed so that the width of the panels are less than the height of the panels.
- > Tier on tier shutters must have a four-sided frame.
- > There is a surcharge for tier on tier shutters.

SLIDING TRACK

The perfect solution for large windows, patio doors and room dividers. Shutter panels glide effortlessly across a discreet track system facilitating smooth operation. Available as bypass or bi-fold.

SHUTTER TERMS

BI-FOLD

Shutter panels where two panels are hinged together in order to fold up together.

CAFÉ FRAME

A standard frame style where shutters cover the bottom half of the window and the top half are open. Café frames are available in 3-sided or 4-sided.

DIVIDER RAIL

A horizontal shutter panel component that separates a single panel into two or more sections that may be opened individually.

TIER ON TIER

Shutter configuration where two panels or groups of panels are mounted separately so they can be opened independently from each other. The top panels can lift independently of the bottom panels.

FRAMES

Profiles used to frame the window opening, providing a mounting surface for the shutter panels. Frames can be mounted on the inside or outside of the window sill, depending on the frame style.

INSIDE MOUNT

For windows that are square, the frame is mounted or partially mounted inside the recessed portion of the window opening.

LOUVRE

A solid cellular profile that rotates for light and privacy control. Louvres are available in 47mm, 63mm and 89mm widths.

OUTSIDE MOUNT

A mounting method where the frame is mounted to the wall or outside casing of the window opening.

RAILS: TOP & BOTTOM

The top and bottom horizontal framework of the shutter panel.

REVEAL

The distance between the innermost edge of an Outside mount frame and the outside edge of the window opening.

STILE

The vertical sides of the shutter panel.

ASTRAGAL STILE

The vertical sides of the shutter panel designed to cover the light-gap where two panels meet. Small lip offers superior light control.

T-POSTS & TRANSOM BEAMS

Profiles used for extra support within a frame system. T-Posts are vertical supports and Transom Beams are horizontal supports.

TILT ROD

The centre pole attached to the shutter panel louvres that rotates the louvres open or closed for light and privacy control.

CLEAR VIEW

The metal bracket on back of louvre (bracket side) giving you an unobstructed view through blades.

RPS (RACK & PINION SYSTEM)

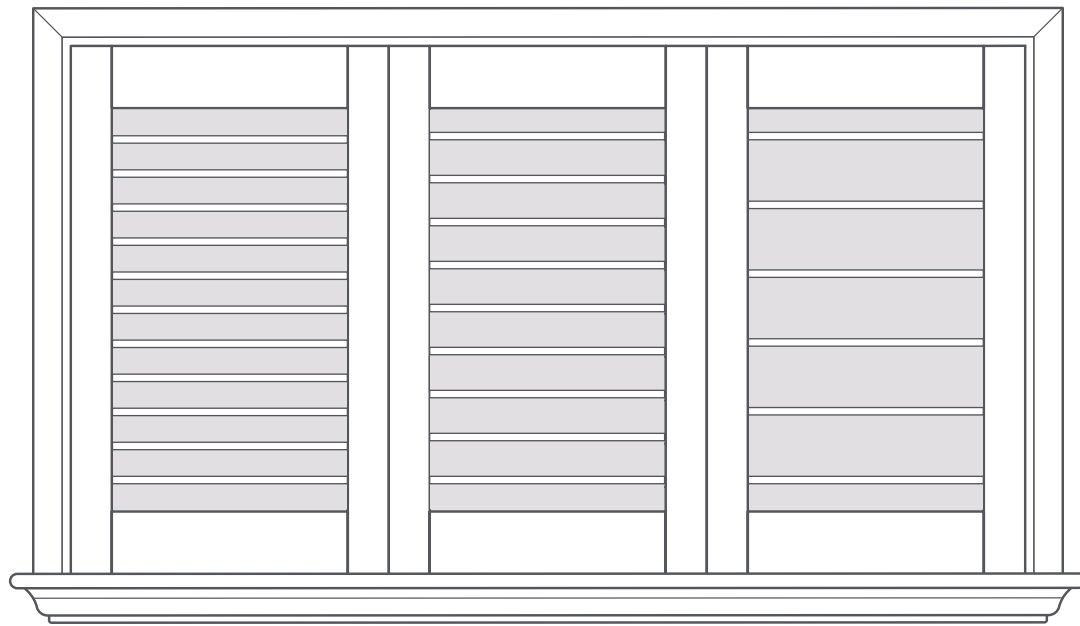
The tilt system is installed inside the stile giving you an unobstructed view through blades.

SHUTTER SPEC

Composition	Engineered Wood
Finishing	Vinyl Wrapped
Weight (M²)	7kg
Colour Options	9 Colours (Artisan Oak, Astrid, Capella, Cararra, Halo, Icon, Muse, Navara Oak, Quartz)
Full Height	Yes
Tier on tier	Yes
Café Style	Yes
Track Options	Yes
Special Shapes	N/A
Stile Profile	Butt, Rabbet and Astragal
Louvre Width	Urban Blade available in 89mm Elliptical and Flat louvres available in 63mm, 76mm & 89mm
Stile Width	51mm
Stile Thickness	27mm
Mid Rail	1700mm (over 2400mm, 2 mid rails required) 1500 for RPS (Panel over 1524mm high & 609mm wide at least 1 Mid Rail)
Mid Rail Widths	61mm
Rail Thickness	19mm
Minimum Panel Height	410mm
Maximum Panel Height	3000mm
Tilt Rod	Centre, Clearview, Offset and RPS (Urban blade clearview and RPS only)
Minimum Panel Width	232mm
Maximum Panel Width	600mm for 63mm louvres and 800mm for other louvre sizes. 800mm for single hung shutter panels.
Max Panel Width per Double Hinged Shutter	600mm for all louvre sizes
Maximum width shutter with T Post	2463mm
Maximum width shutter with T Posts	3500mm
Tier on Tier with Horizontal T-post Minimum Height	907mm (minimum height per panel 410mm)
Tier on Tier with Horizontal T-post Maximum Height	3000mm
Maximum Panel Width (Bifold)	600mm for all louvre sizes
Maximum Width (Bifold)	8m (tracks over 4.3m will have one join)
Maximum Panel Width (Bypass)	600mm for 63mm louvres and 800mm for other louvre sizes
Maximum Width (Bypass)	8m (tracks over 4.3m will have one join)

OUR SHUTTER

SHUTTER LOUVRE SIZES



63MM

76MM

89MM

Illustration shows louvres in the open position

FITTING OPTIONS

- > No Frame/ Panel only
- > Hinges only
- > Standard, Adjustable
- > L Frames
- > Z Frames (Inside Mount Only)
- > Outside Mount Frames Only - Camber Deco

LOUVRE SIZES

- > 63mm
- > 76mm
- > 89mm

TILT OPTIONS*

- > Centre
- > Clearview*
- > Offset
- > RPS*

MID RAIL

- > 61mm (mid rail only)

With daily use, Santa Fe shutter louvres can be easily tightened by using a Philips star head screwdriver into the tensioning hole on the side of each shutter panel, the other screw can be slightly tightened to increase louvre tension.

NOTE: *Urban blade only available with Clearview and RPS tilt options

WARRANTY

WHAT IS COVERED IN THE WARRANTY

- > Decora Blind Systems warrants to the original purchaser that each custom shutter product, properly installed and maintained in the window or door opening for which it was made, will be free from defects in materials and workmanship.
 - > There is a 5 year warranty on our Dakota shutters.
 - > Any claims for incorrect or defective products must be brought to our attention within 5 days of receipt, and before shutters are altered in any manner or installation is attempted.
- > If the product is found to be defective in material or workmanship under normal use, or products that do not meet our quality standards, Decora Blind Systems will, at its discretion, repair or replace any defective parts or components without charge, provided that the original purchaser ships the product to the designated repair facility.
 - > This warranty does not imply automatic replacement of any product from Decora Blind Systems.

WHAT IS NOT COVERED IN THE WARRANTY

- > This warranty does not cover conditions or damages resulting from accidents, alterations, misuse, abuse, misapplication, fire, flood, or other natural disasters, failure to follow use, care of installation and maintenance instructions, settlement of structural defects of the building or shutters that have ordered outside recommended specification.
 - > Shutters are light controlling but not block out. Varying levels of light filtration between louvres, frames and panels may occur.
- > Installing at location that will result in continued heat exposure over high degrees that cause warpage and shrinkage of the shutters.
 - > Decora Blind Systems will not be liable for any incurred costs, such as travel costs and time, nor for damages or loss to other property.

SANTA FE SHUTTER IMPERFECTIONS

- > Santa Fe Shutters are manufactured to industry standards. Minor imperfections or blemishes not visible from 1.5m back under natural lighting conditions are not considered defects.
 - > Dakota will only be considered for repair if there are any marks or any discolouration visible from 1.5m back.
- > Dakota are supplied with colour matched screw cover stickers.

SANTA FE DAKOTA ENERGY SAVING DATA

Dakota shutters have been tested for their thermal conduction properties in line with ASTM C518 - 2004 to determine the thermal transmission properties, by means of heat flow.

Test results of 0.10035 certify minimal heat flow is conducted through the shutter, enhancing heat control within a room. §

CANCELLATION AND MODIFICATION

The prompt production of any order requires strict manufacturing scheduling. Therefore, once an order has been submitted cancellations will not be accepted and the company who placed the order will be liable for the full cost of the order. Changes will be allowed only if the order has not gone into production (this usually occurs within 3 hours of submitting an order). Any costs and/or expenses resulting from a cancellation or change will be charged to the company who placed the order.

WARRANTY

(CONTINUED)

REPLACEMENT OF PARTS OR REPAIRS

The factory reserves the right to change the design or discontinue any components. If an exact replacement part is not available, then the factory reserves the right to substitute a part or parts of equal quality at its sole discretion.

MAINTENANCE AND CLEANING

To clean your Santa Fe shutters we advise the following:

DUST - Dry Cloth or vacuum using the soft brush attachment for your vacuum cleaner.

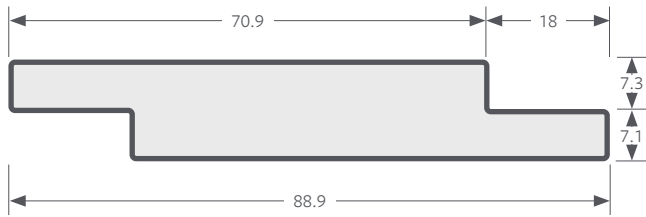
DIRTY MARKS - use a damp cloth/baby wipe – we do not recommend the use of abrasive cleaning products on shutters.



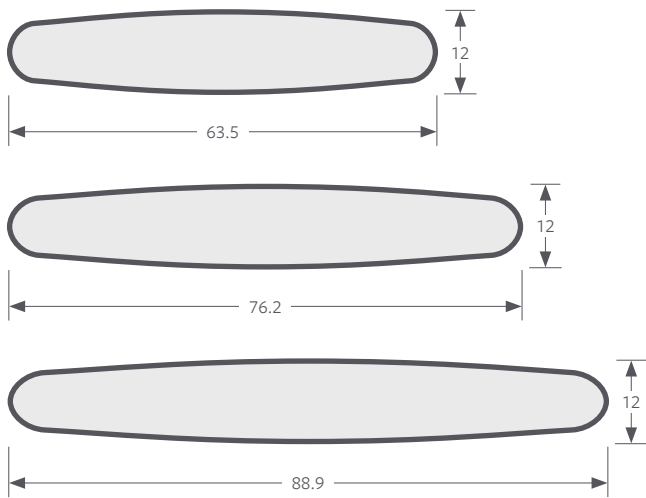
LOUVRES

Note: All measurements in mm

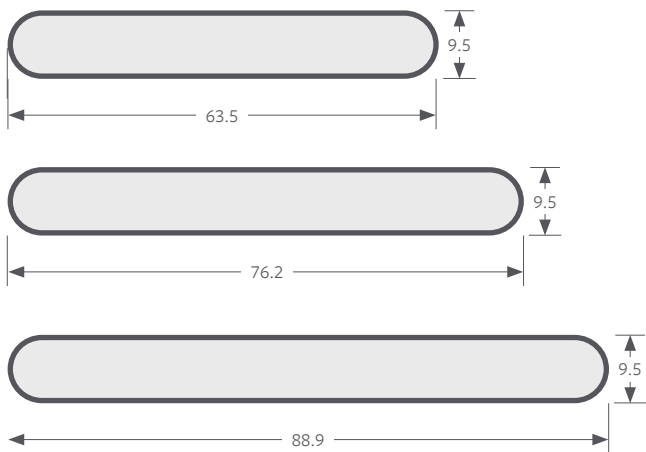
URBAN LOUVRE



ELLIPTICAL LOUVRES



FLAT LOUVRES



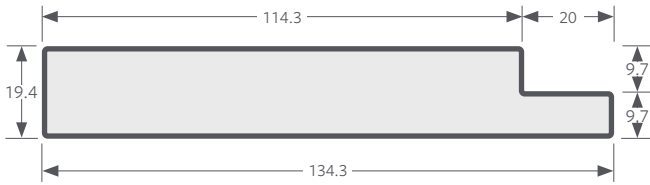
LOUVRE SPACING – HOLE PITCH SIZE

Louvre Size	Louvre Type	Pitch
63mm	Elliptical/Flat	50.8mm
76mm	Elliptical/Flat	63.5mm
89mm	Elliptical/Flat/Urban	76.2mm

SHUTTER RAILS

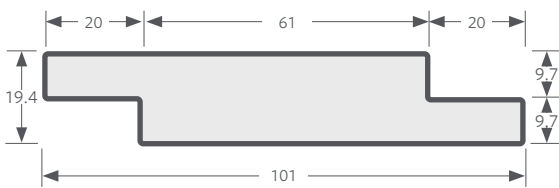
Note: All measurements in mm

TOP AND BOTTOM RAIL (114MM)



Where two sets of shutters with different dimensions are to be installed next to each other, the size of the top and bottom rails may not match. Unless otherwise stated the top rails will be aligned on both shutters.

MID RAIL (61MM)



Mid-rail position will be calculated to the nearest whole louvre height by default.

Mid-rail required over 1700mm, shutter over 2400mm will require 2 mid-rails.

Louvre Size	Mid-rail tolerance
63mm	+/- 25.4mm
76mm	+/- 31mm
89mm	+/- 38mm

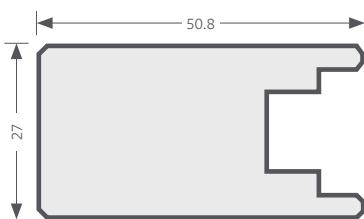
When an exact location/ height for Mid Rail is requested, please specify at point of order. The size of top and bottom rails will be adjusted accordingly.

If no divider rail is specified at point of order for panel over 1700mm, we will regard it as you have waived your warranty.

STILES

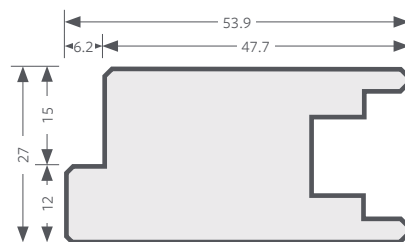
BUTT STILE

Usually used on the side of panel that is hinged to frame or batten.



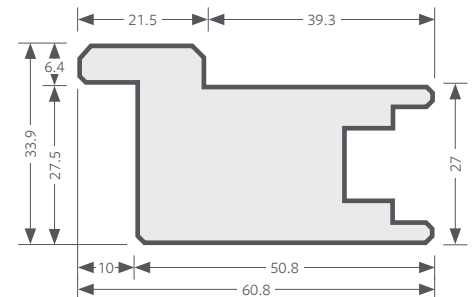
RABBET STILE

Used on where two panels meet or Bi-Fold Track panels.



ASTRAGAL STILE

The same function as Rabbet Stile with better ability to cover up the gap between two panels.



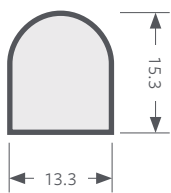
SHUTTER FRAMES & ACCESSORIES

Note: All measurements in mm

TILT RODS

STANDARD TILT ROD (Not available on Urban Louvres)

Tilt rods are used to open and close the blades, simply by moving up and down. The tilt rod is attached to the blades by stainless steel staples. Tilt rods are supplied as standard in the centre of the panel.



OFFSET TILT ROD (Not available on Urban Louvres)

Offset tilt rods will be positioned 25mm from the edge of the louvre on the hinge side of the panel as standard.

Offset Tilt Rod for Tri-Fold or Multi-Fold Panels with Offset Panel Hinge.

Tilt Rod will be offset from the centre on the tri-fold or multi-fold panels, so that the panels can be folded flat. The Standard offset is 7mm from the centre, i.e. tilt rod 7mm to left from the centre for the left panels, and 7mm to right from centre for the right panels. The rebate stile is always right over left. This is also applied astragal stile.

LOUVRE TILTING SYSTEM

STANDARD TILT ROD

The centre rod attached to the louvres tilts upward to close.

CLEARVIEW TILT ROD

The metal rod installed on the back of louvre, giving you a clearer view without tilt rod in the centre. For elliptical louvre tilt upward to close. For Urban Louvre tilt downward to close.

Shutter Colour	Clearview Rod Colour	Screw Colour
Astrid, Halo, Capella	White	Silver Anodised
Quartz, Muse, Icon, Cararra, Artisan Oak, Navara Oak	Silver	Silver Anodised

LOUVRE AVAILABILITY

Louvre Type	Standard Tilt	Clearview Rod	RPS
Elliptical	Y	Y	Y
Flat	Y	Y	Y
Urban		Y	Y

MAXIMUM NUMBER OF LOUVRE FOR TILTING SYSTEM

Louvre Size	Standard Tilt	Clearview Rod	RPS
63mm	30	21	21
76mm	24	17	17
89mm	20	14	14

RPS (RACK & PINION SYSTEM)

Rack and pinion system installed inside the stile that operates the tilting mechanism of the louvre, giving you an unobstructed view through louvres. For elliptical louvre, tilt upward to close. For urban louvre, tilt downward to close.

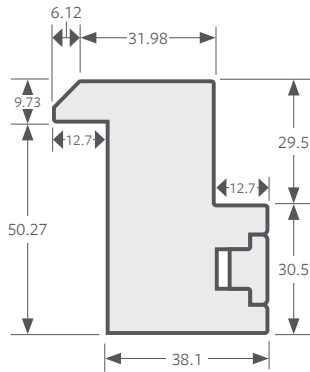
SHUTTER FRAMES

Note: All measurements in mm

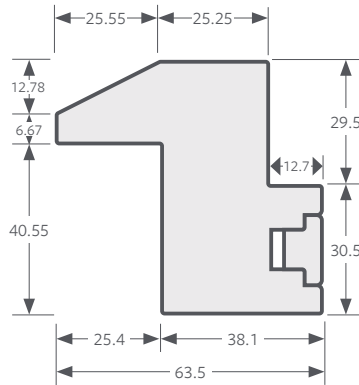
Z FRAMES

Used for fitting shutters within the recess at the front edge of the reveal.

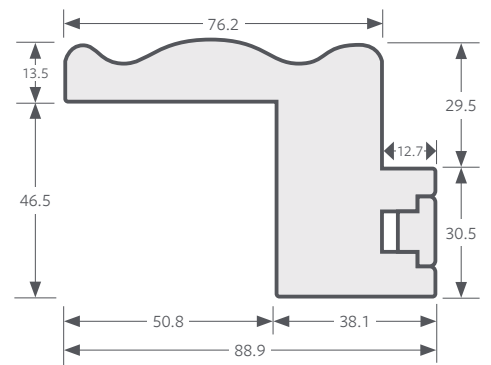
Z FRAME WITH COVER



ANGLED Z FRAME WITH COVER



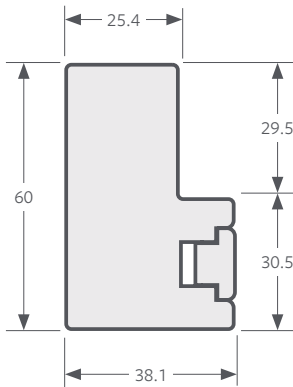
ELEGANT Z FRAME



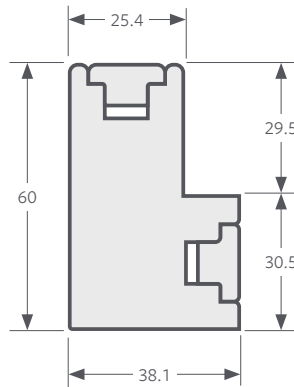
L FRAMES

Suitable for shutters installed inside a window recess, or outside recess.

CLASSIC L FRAME WITH COVER



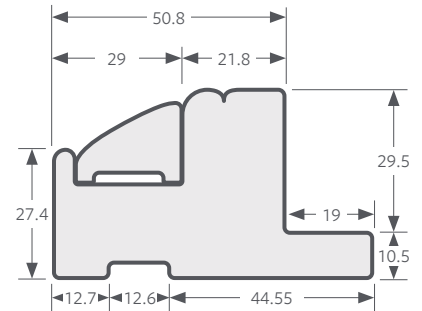
L FRAME WITH COVER



DECO FRAMES

Used for shutter installed outside the recess.

DECO FRAME



PLEASE NOTE:

Deco frame with T-post will not sit flush to recess.

SILL FRAMES

Sill frames available for all Z frame options.

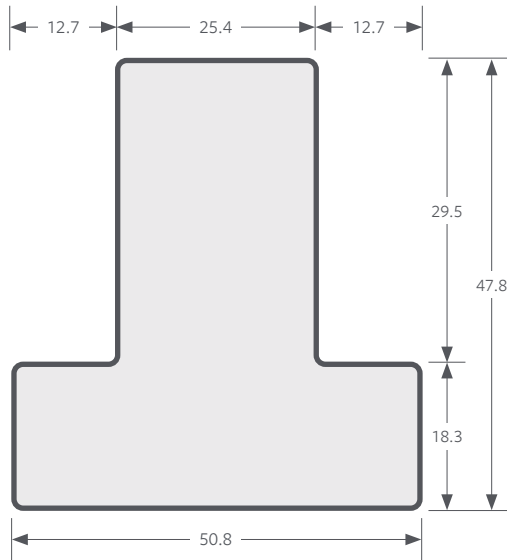
HOFFMAN KEYS

All frame mitres will be supplied pre-cut with a slot to accept a plastic Hoffman key. The Hoffman key will be attached to the end of the frame. This will allow for easy assembly of the frame prior to installation and will hold the mitre together.

T-POSTS

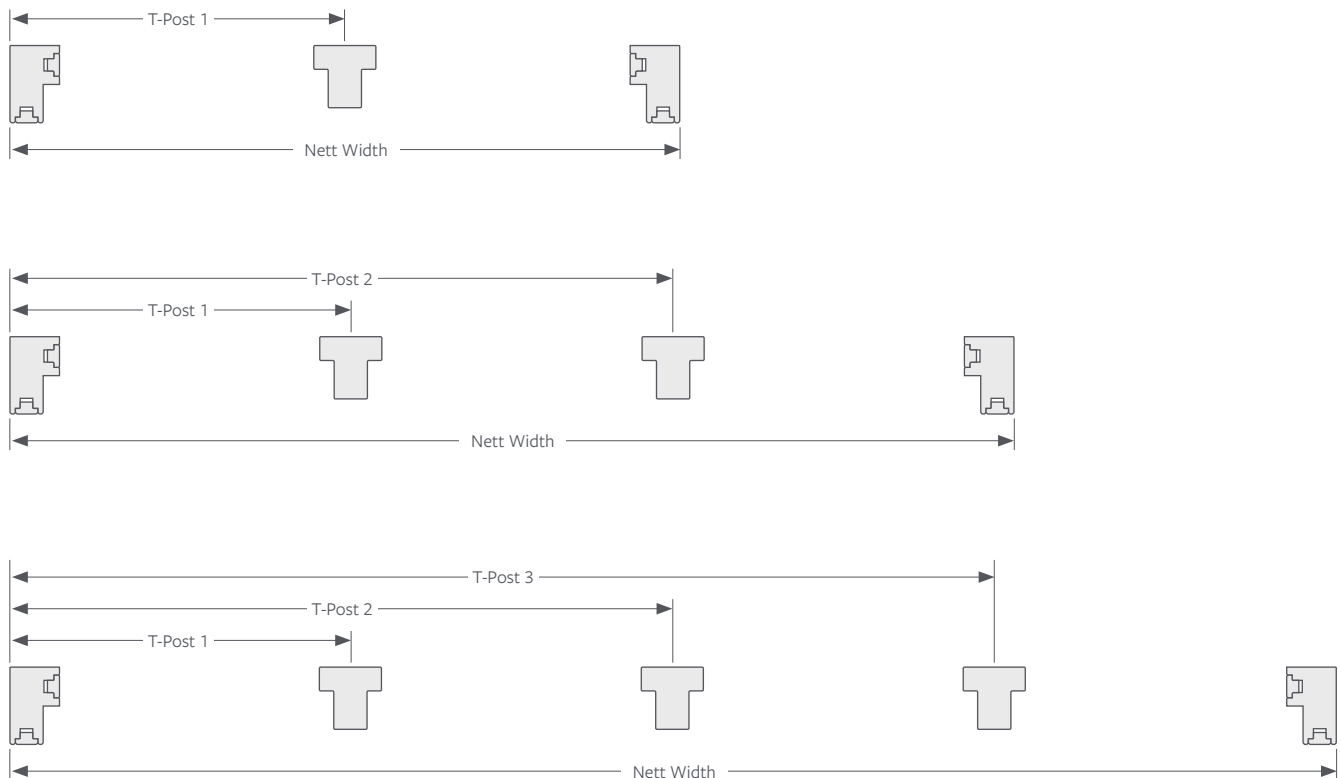
Note: All measurements in mm

T-POST



T-POST LOCATION

T-Post location is measured from the outer edge of left frame to the centre of T-Post. If more than 1 T-Post is required, the measurement is still taken from the outer edge of left frame.

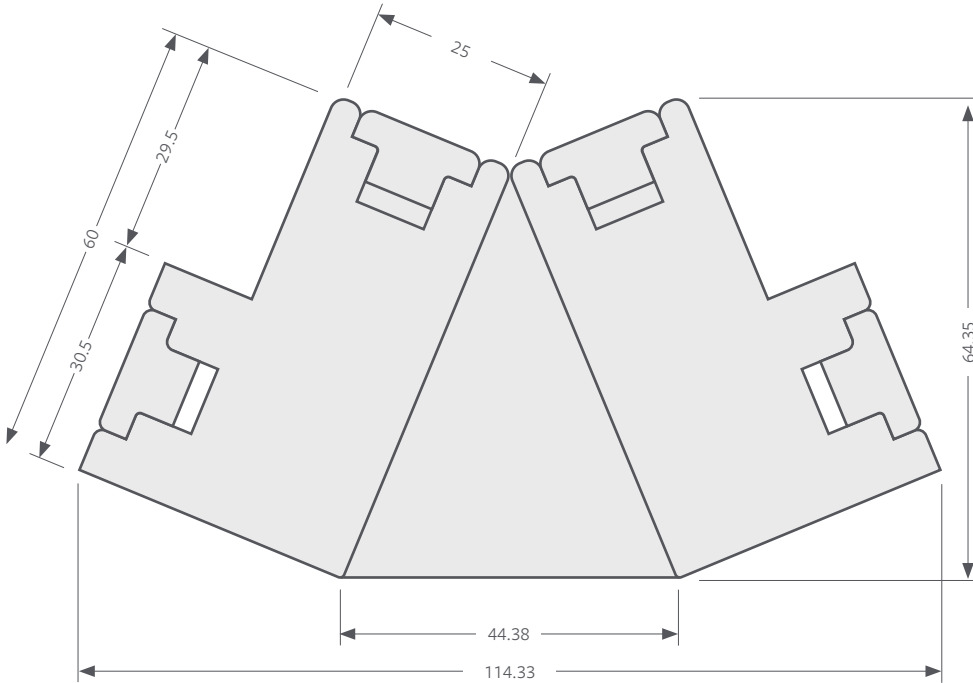


Note: For all T-Posts, holes are to be pre-drilled on each position, Top and Bottom, 3mm diameter, 15mm from front face and 65mm deep.

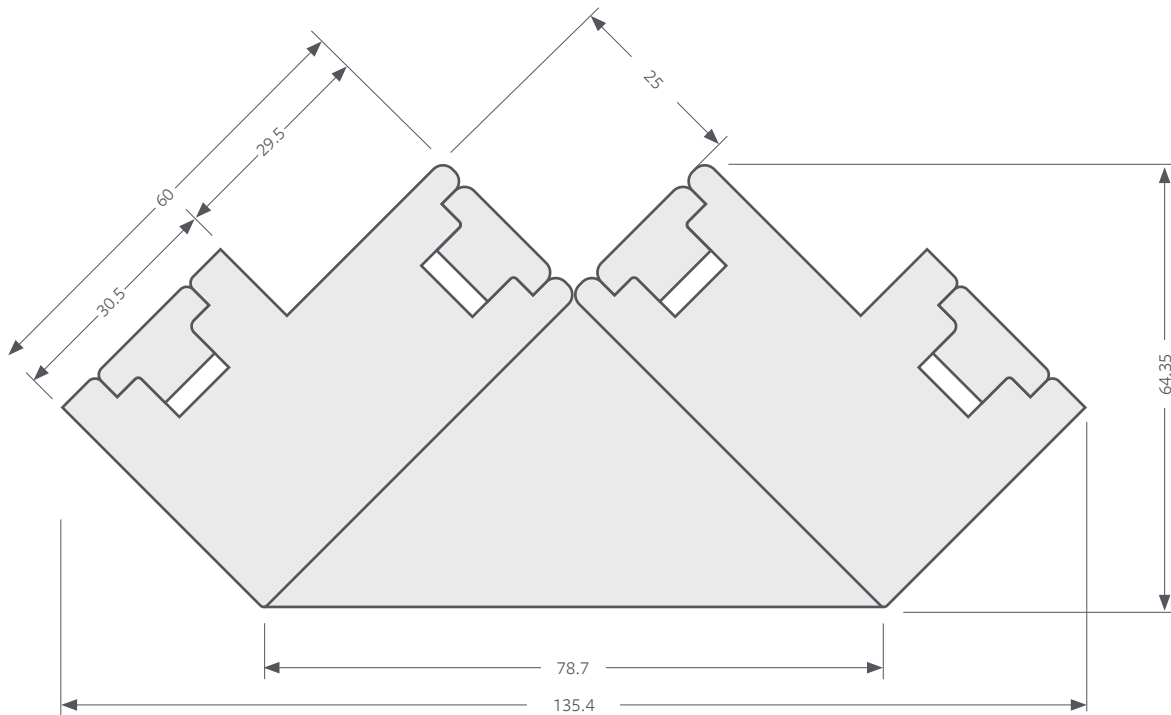
BAY POSTS

Note: All measurements in mm

BAY POST 135°



CORNER POST 90°



Please Note: We provide 2 options of frame for Bay Post window. Please specify on the special instruction which option is ordered. 90 degree and 135 degree batons are available to order.

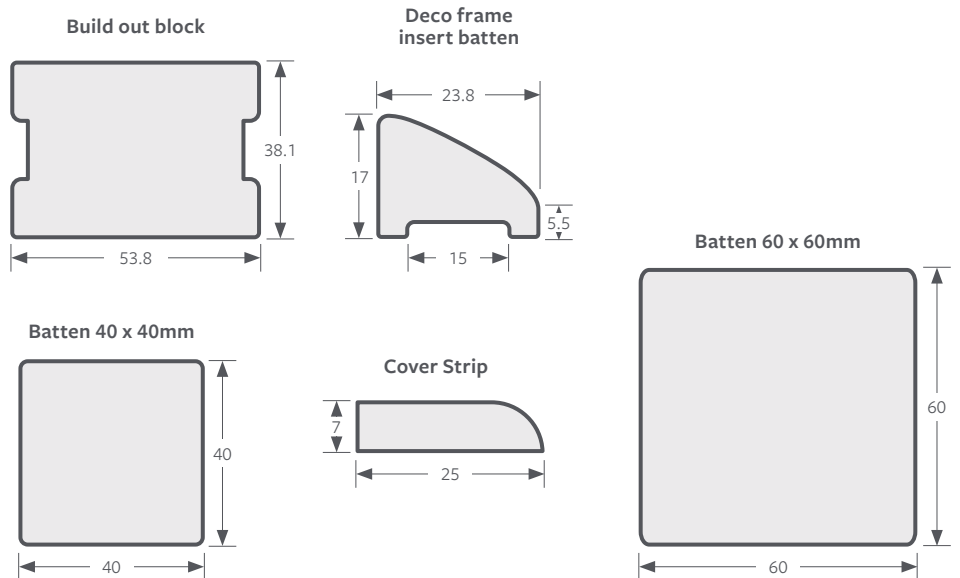
SHUTTER COMPONENTS

Note: All measurements in mm

BATTENS

Battens will be supplied according to the size ordered. If the width and thickness are more than standard frame option, then it will be butt joint.

Bespoke build out block and battens are not available. For battens, when practical will be packaged with the Frame box.



HINGES

Self-Mortise hinge & Offset hinges are available. The self-mortise hinge is used to attach the shutter panel to the frame and also panel to panel on astragal stile. The inner piece of the hinge will be pre-mounted on the panel and the outer piece will be attached to the frame or astragal stile with screws through the oblong holes.

Offset hinges are used between panels in rabbet stile.

Default hinge colours:

Colour Type	Shutter Colour	Hinge Colour
Solid Colour	Astrid	White
	Halo	White
	Quartz	Light Grey
	Muse	Grey
	Icon	Dark Grey
Solid Colour Embossed	Capella	White
	Cararra	Light Grey
Wood Grain	Artisan oak	Light Brown
	Navara Oak	Dark Brown

Optional stainless steel hinge available

No of hinges per panel height:

Panel height	No of Hinges
<=1219mm	2
1220mm - 2159mm	3
2160mm - 3000mm	4

Top and bottom hinges are placed 140mm from the edge of the panel to the centre of the hinge.

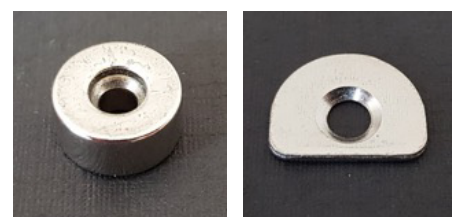
Top & Bottom Hinge Placement:

Panel height	Measurement from edge of panel
<=450mm	120mm
>450mm	120mm

MAGNET AND CATCH

Magnet and catch will be pre-mounted as required. The diameter of the magnet is 12.5mm and 5mm in thickness. The size of the catch is 18mm(W) x 14mm(H).

The magnet will be installed at the corner of the stile, with its centre 10mm away from the edge of the stile.



Magnet

Catch

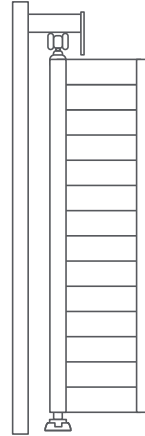
BI-FOLD TRACKING SHUTTER

Note: All measurements in mm

BI-FOLD TRACKING SHUTTER

Bi-Fold Tracked Shutter is shutter panel where two or more panels are hinged together so they can be folded and slide to one side.

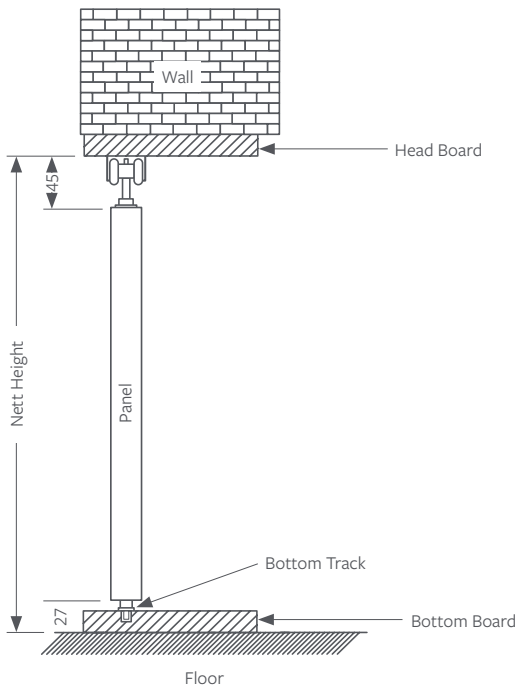
To avoid unforeseen problems, it is very important to provide the nett measurement of height and width of the window opening.



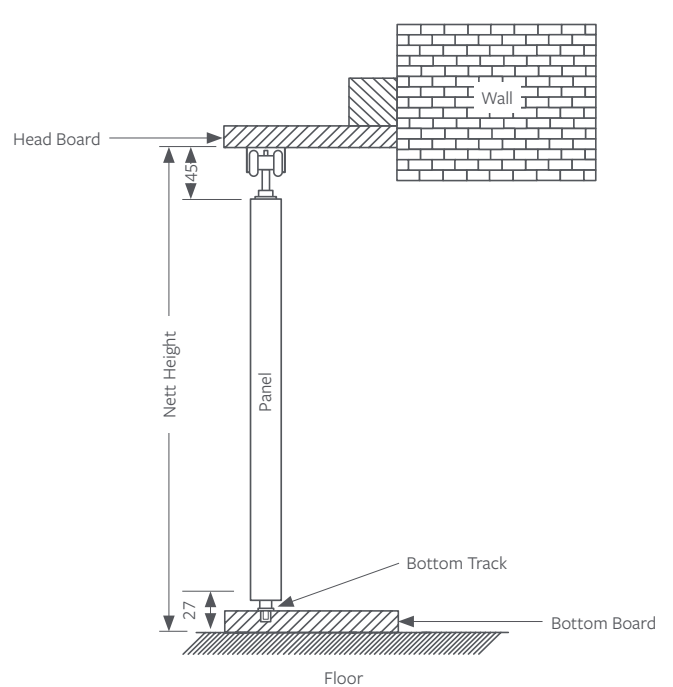
RECESSED BOTTOM TRACK WITH BOTTOM BOARD

The Bottom Track is recessed fully into bottom board. The bottom clearance is 27mm between the panel's bottom and the floor.

INSIDE MOUNT



OUTSIDE MOUNT

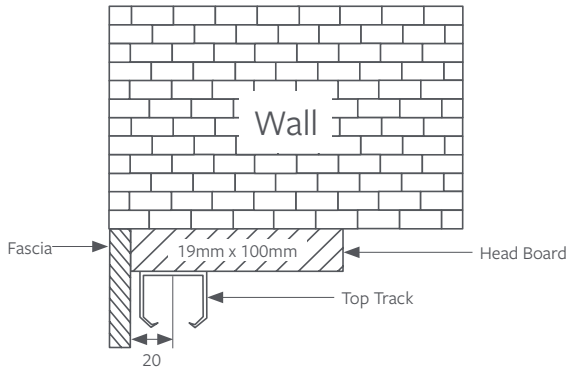


BI-FOLD TRACKING SHUTTER

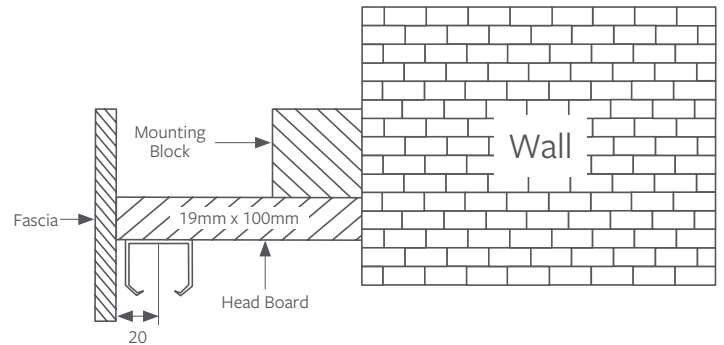
Note: All measurements in mm

TOP TRACK POSITION

INSIDE MOUNT



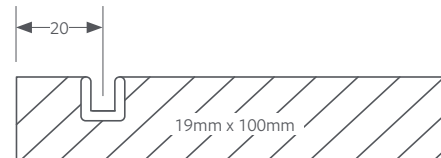
OUTSIDE MOUNT



BOTTOM TRACK POSITION

- > Recessed Bottom Track is recessed fully into bottom board at 20mm from the edge of bottom board to the centre of it.
- > If there's no bottom board, then the bottom track needs to be aligned with the top track and recessed into the floor manually.
- > For Recessed Bottom Track, we will supply screws as we don't recommend double adhesive tape.

RECESSED BOTTOM TRACK



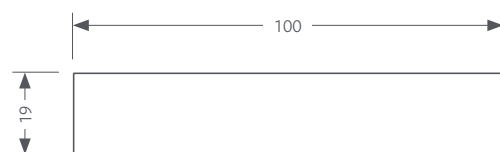
Recessed Bottom Tracks will be supplied in the same length as the bottom board, or same as the header if the bottom board is not used.

Recessed Bottom Track will be supplied loose.

HEADER AND SIDE FRAME

For Header length more than 3657mm. We use 2 pieces of the same length components to join together with mitre and dowel.

The top track will be pre-assembled onto the header.



BI-FOLD TRACKING SHUTTER

Note: All measurements in mm

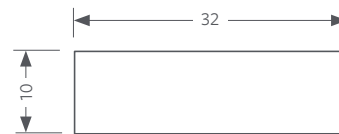
MOUNTING BLOCK/SUPPORTING STRIP

17mm x 17mm for side frame
40mm x 40mm for header

17mm x 17mm will be supplied for shutter tracks side fascias and 40mm x 40mm will be used for header fascia for outside mount tracks

SIDE FASCIA

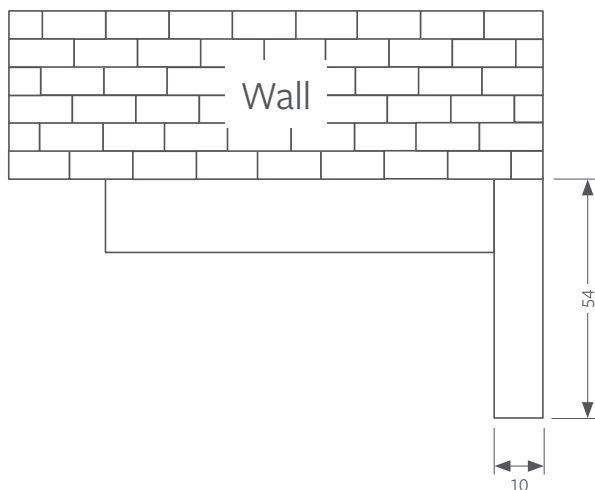
Side Fascia is supplied loose in the same length as the side frame.



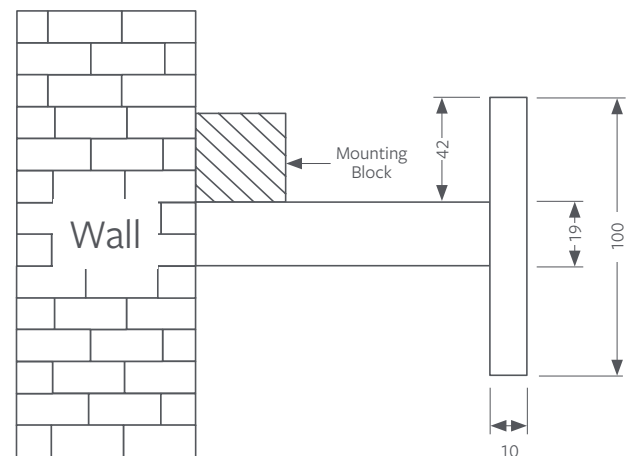
TOP FASCIA AND TOP FASCIA RETURNS

- > Please specify at point of order if track is inside or outside mount. This will determine size and finish of fascia.
 - > Top Fascia is supplied with returns for both inside and outside mounts and cut at 45°. The total length of the top fascia is the length of header + 20mm.
 - > The length of Top Fascia returns is the width of the header (100mm)+10mm.
- > Please note Inside mount fascia width is 54mm, outside mount fascia 100mm.
 - > If the length of top fascia is more than 3810mm, it will be split into three pieces with the length of left and right pieces are shorter than the centre piece.
 - > Both top fascia and top fascia returns are supplied loose.
 - > The mounting block is also supplied loose.

INSIDE MOUNT



OUTSIDE MOUNT

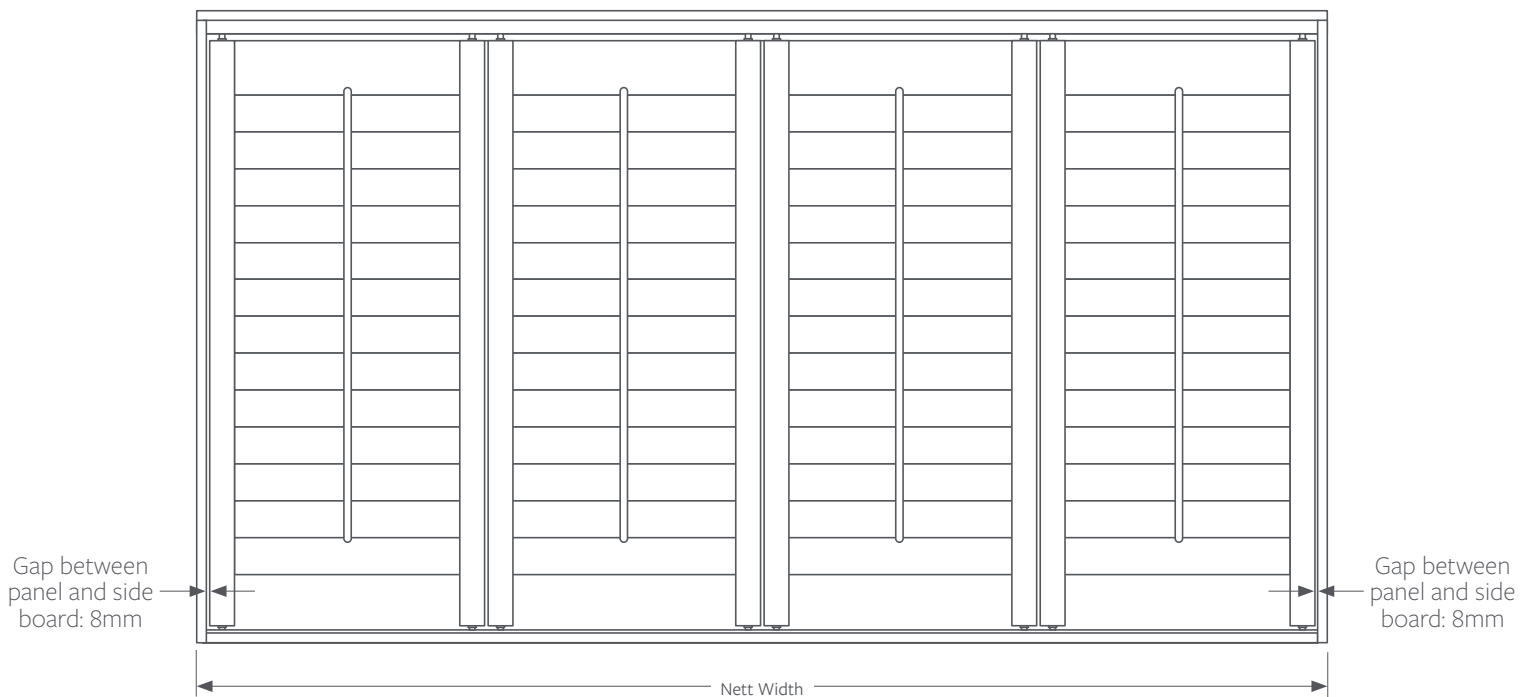


BI-FOLD TRACKING SHUTTER

Note: All measurements in mm

NETT WIDTH MEASUREMENT FOR BI-FOLD TRACKED SHUTTER

- > To avoid unforeseen problems, it is very important to provide the nett measurements of height and width of the window opening.
- > As the nett height measurement is already described above (with/without bottom board, in/outside mount), the following chart shows how to measure the nett width.
- > Please note that there is a 8mm gap between the panel and the side frame, it is the clearance needed for the panel to turn when it is being folded.



BY-PASS TRACKING SHUTTER

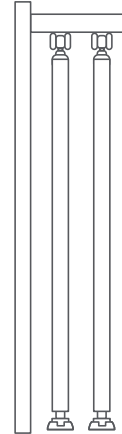
Note: All measurements in mm

BY-PASS TRACKING SHUTTER

By-Pass Tracked Shutter is shutter panels that can slide effortlessly across a discreet track system.

To avoid unforeseen problems, it is very important to provide the net height measurement of height and width of the window opening.

It must be noted at time of order if the panels will be in an opened or closed position when moving across the track.

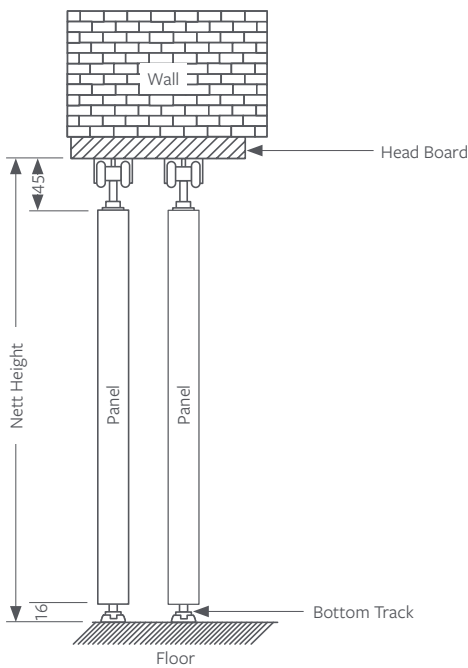


NETT HEIGHT MEASUREMENT

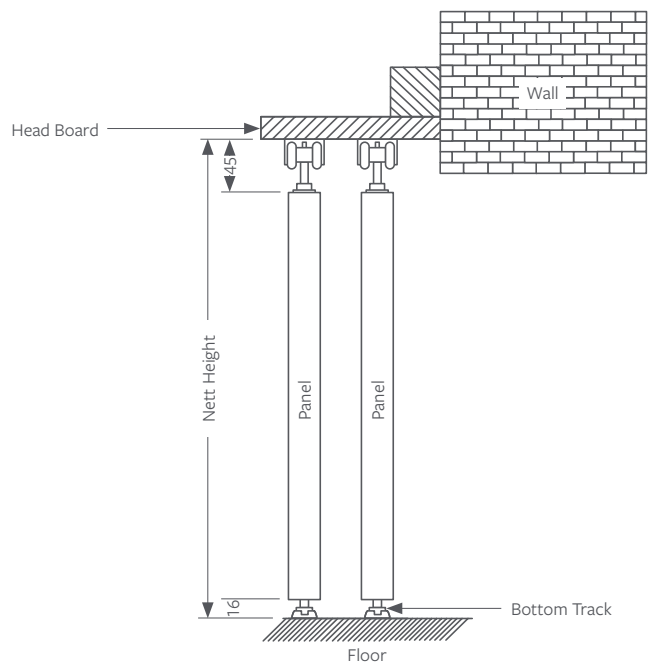
RAISED BOTTOM TRACK WITHOUT BOTTOM BOARD

The raised bottom track sits directly on the floor without bottom board. The bottom clearance will be 16mm between the panel's bottom and the floor.

INSIDE MOUNT



OUTSIDE MOUNT



Please Note:

The thickness of the head board is 19mm.

The thickness of the bottom board is 19mm.

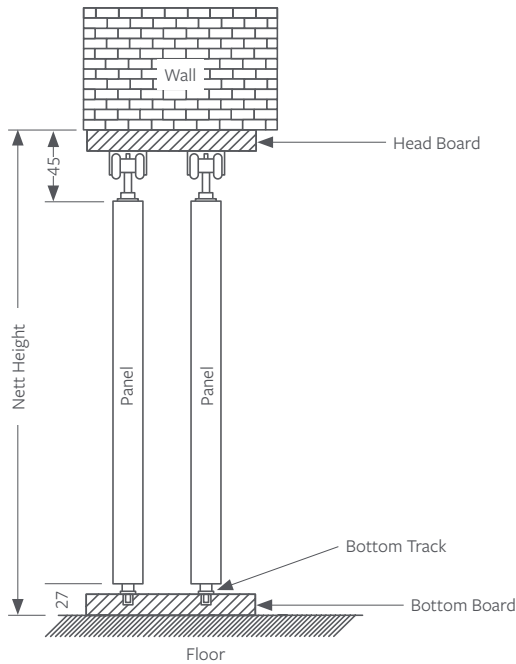
BY-PASS TRACKING SHUTTER

Note: All measurements in mm

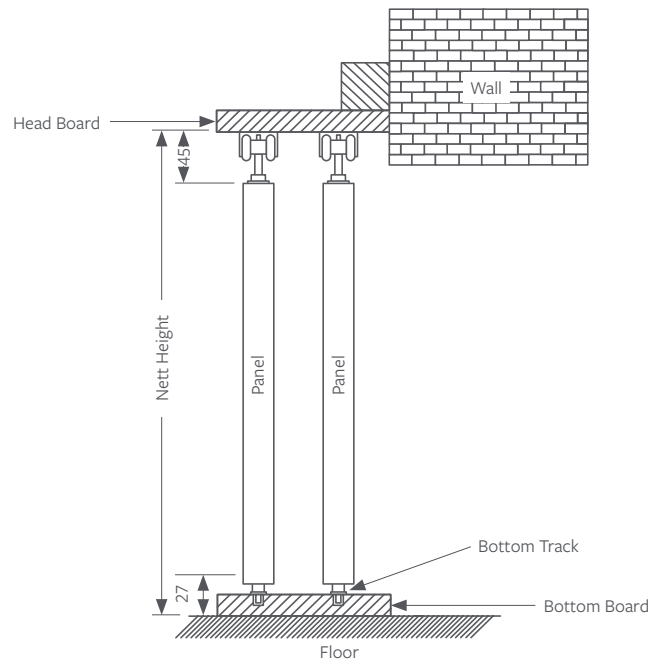
RECESSED BOTTOM TRACK WITH BOTTOM BOARD

The Bottom Track is recessed fully into bottom board. The bottom clearance is 27mm between the panel's bottom and the floor.

INSIDE MOUNT

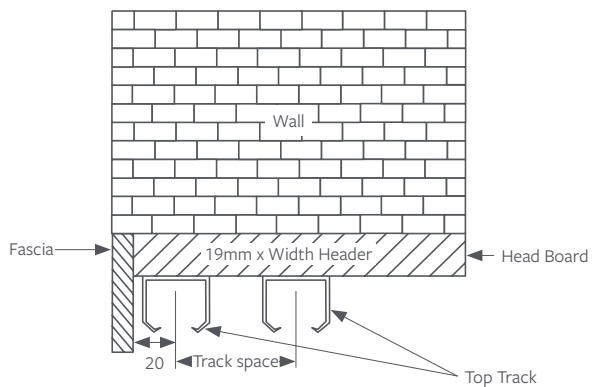


OUTSIDE MOUNT

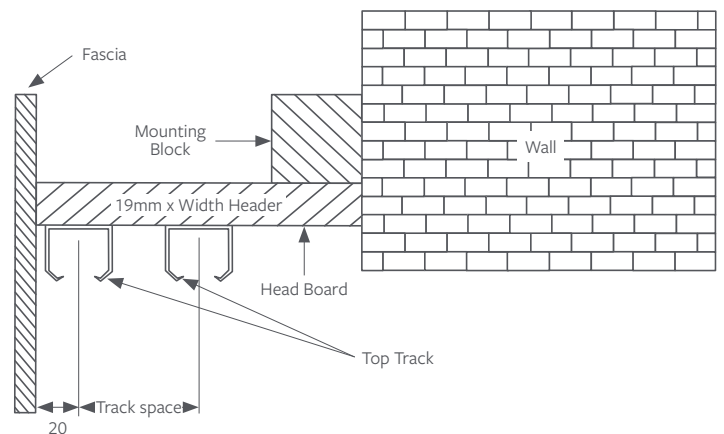


TOP TRACK POSITION

INSIDE MOUNT



OUTSIDE MOUNT



BY-PASS TRACKING SHUTTER

Note: All measurements in mm

HEADER WIDTH AND TRACK SPACE FOR DIFFERENT LOUVRE SIZE

LOUVRE SIZE	HEADER WIDTH		TRACK SPACE		
	CLOSE	OPEN	CLOSE BY-PASS	STANDARD TILT ROD	CLEARVIEW ROD
63mm	160mm	200mm	50.8mm	90mm	70mm
76mm	160mm	200mm	50.8mm	102mm	81mm
89mm	160mm	200mm	50.8mm	114mm	92mm

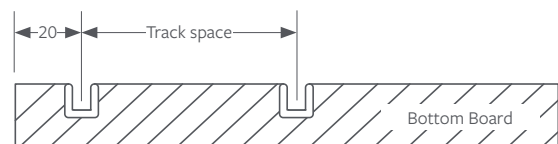
HEADER AND SIDE FRAME

- > The thickness of Header and Side Frames are 19mm.
- > The width of Header and Side frame are explained on the above chart.
- > For header length more than 3657mm, we will use 2 pieces of the same length components to join together with mitre and dowel.
- > The top track will be pre-assembled onto the header.

BOTTOM TRACK POSITION

- > Recessed Bottom Track is recessed fully into bottom board at 20mm from the edge of bottom board to the centre of it.
- > If there's no bottom board, then the bottom track needs to be aligned with the top track and recessed into the floor manually.
- > For Recessed Bottom Track, we will supply screws as we don't recommend double adhesive tape.

RECESSED BOTTOM TRACK



The Track Space on bottom track is the same as the one on the top track.

Recessed Bottom Tracks will be supplied in the same length as the bottom board, or same as the header if the bottom is not used.

Recessed Bottom Track will be supplied loose.

BY-PASS TRACKING SHUTTER

Note: All measurements in mm

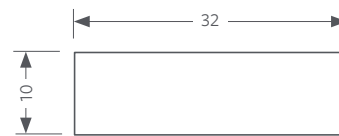
MOUNTING BLOCK/SUPPORTING STRIP

17mm x 17mm for side frame
40mm x 40mm for header

We will supply the mounting block for both inside and outside mount in the same length with header and side frame.

SIDE FASCIA

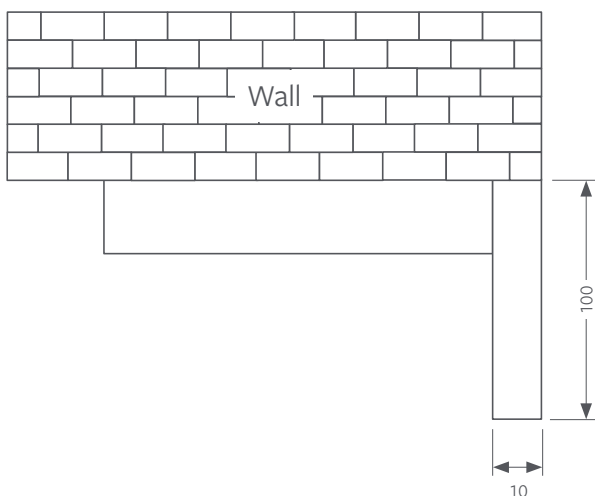
Side Fascia is supplied loose in the same length as the side frame.



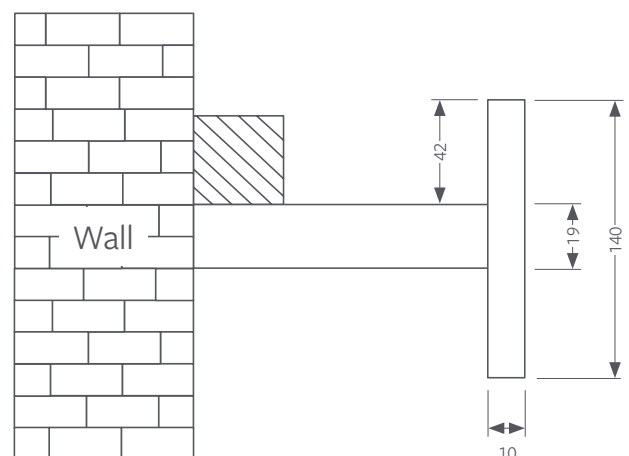
TOP FASCIA AND TOP FASCIA RETURNS

- > Top Fascia is supplied with returns for both inside and outside mounts and cut at 45°. The total length of the top fascia is the length of header + 20mm.
 - > The length of Top Fascia returns is the width of the header (100mm) + 10mm.
 - > Please specify the width of top fascia i.e. 100mm for inside mount or 140mm for outside mount.
- > If the length of top fascia is more than 3810mm, it will be split into three pieces with the length of left and right pieces are shorter than the centre piece.
 - > Both top fascia and bottom fascia returns are supplied loose.
 - > The mounting block is also supplied loose.

INSIDE MOUNT



OUTSIDE MOUNT

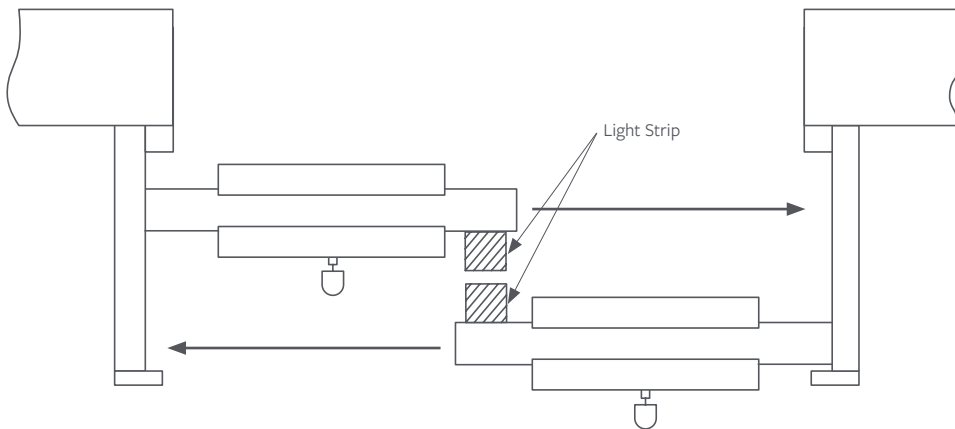


BY-PASS TRACKING SHUTTER

Note: All measurements in mm

LIGHT STRIP FOR BY-PASS LOUVRE OPEN

- > The function of Light Strip is to cover the gap between two sliding panels with louvre open option.
- > The gap between two Light Strips is +/-5mm.
- > The dimension of Light Strip depends on louvre size and tilting system.
- > Light strip will come attached using a screw and screw cap cover.



TERMS & CONDITIONS

1. BUYER/SELLER

1.1 In these conditions “the Seller” means Santa Fe Shutters and “The Buyer” means the person, firm or company placing an order for goods or services, which are subject to these terms and conditions which are not variable except in writing signed by the Seller.

1.2 These conditions of sale together with the particulars contained in the order acceptance save where stated otherwise and any special conditions agreed by the Seller in writing constitute the entire contract between the Buyer and the Seller.

1.3 Periods of time referred to in these conditions of sale shall be of the essence.

2. QUOTATION

2.1 All quotations by the Seller represent an invitation to the Buyer to place an order and do not constitute a legal offer. The purchase order will be regarded as the offer and the Seller’s order acceptance will be regarded as binding. No alternative terms and conditions will be considered or accepted by the Seller.

2.2 All prices are quoted without commitment and are subject to alteration or withdrawal by the Seller without prior notice. Orders can be accepted on the condition that the prices charged are those ruling at the date of order unless the Seller specifically agrees in writing to engage a fixed price contract.

3. DELIVERY

3.1 Delivery times are estimates only and not of the essence. Whilst every effort is made to ensure due performance, the Seller cannot accept responsibility for damages or consequential loss or damage arising out of delay or failure to deliver by the specified date.

3.2 If a Buyer fails to take delivery of the goods or any part of them on the due date for any reason whatsoever the Seller will be entitled to charge for re-delivery and upon notice to the Buyer delivery will be deemed to have taken place and the Buyer will pay to the Seller all costs and expenses including storage and insurance charges. Any delay or failure to deliver by the Seller will not entitle the Buyer to refuse delivery or to repudiate the contract and the full price will be payable to the Seller without deduction.

3.3 Non delivery or damage pilferage in transit must be reported in writing to the Seller within 5 days of receipt of invoice or advice of dispatch. Where goods are collected from the Seller by the Buyer or a third party nominated by the Buyer the risk in goods passes to the Buyer upon delivery to the Buyer or such third party. Thereupon liability of the Seller in the goods for loss or deduction, breakages, shortages or non-delivery shall cease.

3.4 The address for delivery shall be the Buyer’s address as stated on the order unless otherwise stated between the parties in writing.

3.5 Once the goods are delivered and signed for either in good condition or unchecked, the Seller cannot accept responsibility for any damage to said property.

4. RETENTION OF TITLE

4.1 The goods shall remain the property of the Seller until full payment has been received (each order being considered as whole).

4.2 The Buyers right to possession of the goods will cease at the earliest of the following date:

4.2.1 On expiration of any agreed period of credit, or due date for payment of any invoice has passed.

4.2.2 If being an individual, he commits an act of bankruptcy or makes a proposal to his creditors or does anything which would entitle a petition for a bankruptcy order to be made, or the Seller believes on reasonable grounds that the same is likely to occur.

4.2.3 If being a company it goes into liquidation or does anything or fails to do anything which would entitle a receiver to take possession of any assets or which would entitle any person to present a petition for winding up or to apply for an Administration order, or the Seller believes on reasonable grounds that the same is likely to occur.

TERMS & CONDITIONS

The Seller will have the right if paragraphs 4.1 applies:

- To repossess the goods
- To use or sell all or any of the goods
- To enter any premises of the Buyer, for the aforesaid purposes

5. PAYMENT TERMS

- 5.1** Payment terms apply. A deposit of 50% of the total cost must be paid to Santa Fe Shutters at the time of placing the order. This is non-refundable. The remainder of the payment must be made in full on final installation of the shutters.
- 5.2** Hampton shutter orders, for pro-forma customers, 100% payment must be paid at time of placing the order. This is non-refundable
- 5.3** Credit facilities are available on request. Terms and conditions of the credit provider will apply.

6. RETURNS

- 6.1** Any defective good must be notified within 5 days of being delivered/installed. Goods delivered and signed for in “perfect condition” cannot be returned.

7. LIABILITY

- 7.1** All goods should be carefully inspected prior to installation. The Buyer must check that the shutters, the frames and ancillary fittings including operation method are in accordance with the purchase order both for colour and design prior to installation. The Seller cannot accept any responsibility in circumstances where the Buyer is not present at the delivery/ installation address.
- 7.2** The Buyer must check that shutters are to colour sample prior to installation. The Seller cannot guarantee precise colour matching against samples; most of our products are made from natural materials. Minor imperfections not readily apparent at a distance of 1000mm under ordinary light will not be accepted as defects.
- Colour matching of finishing products e.g. paint, cannot be guaranteed although every reasonable effort will be made to ensure the accuracy of the finished product.
- 7.3** The Seller cannot guarantee the goods against fading or darkening especially as a result of exposure to sunlight where fading or darkening may occur. Santa Fe Shutters are not guaranteed against extreme damp, warm or variable conditions.
- 7.4** The Seller reserves the right to withdraw any products and colours at any time without prior notice and cannot be held responsible for any consequences, caused by the withdrawal of such products.
- 7.5** Under no circumstances, except in respect of death or personal injury caused by the Sellers negligence does the Seller accept liability for consequential loss, damage or costs or expenses, howsoever arising and any liability for any such consequential loss is hereby specifically excluded. Should a claim be made the Sellers liability is limited to the value of the order placed by the Buyer.
- 7.6** The Seller gives no warranty as to the fitness of the product supplied for any other purpose other than that of an internal window dressing as surveyed by the company; other installation and uses are the risk of the Buyer.
- 7.7** Tolerance levels of overall panel specifications are plus or minus 1mm, and the product will not be considered defective if falling within the size range. Warp on any component part, vertical or horizontal, shall not exceed 2mm per lineal metre and shall not be considered defective if within this tolerance.
- 7.8** Limitations. It is recommended that panels be ordered within our normal size range. For example, panels above 1700mm in height are ordered with a mid-rail, and that panel widths do not exceed 600mm for faux wood shutters. We may exceed the limitation at your request, but in doing so we cannot accept responsibility for any problems that result.

TERMS & CONDITIONS

7.9 If the Buyer is not on site when property is surveyed or installed the shutters will be fitted in accordance to our standard practices unless agreed prior to confirmation. If the Buyer chooses to install against our recommendation, then liability will be theirs.

7.10 Upon installation the Seller shall not be responsible for the moving or the relocation of any electrical wiring which may be obstructing any installation process. It is the responsibility of the Buyer to relocate any electrical wiring and leave a clear opening before installation can proceed.

7.11 The Seller shall order in accordance with the Buyer's Order Acceptance. As soon as the Seller has placed the Buyer's order, Order Acceptance shall become binding in the Buyer's choice of product, design option, colour etc. Any alteration that the Buyer wishes to make will incur the re-ordering and therefore shall be at the expense of the buyer.

7.12 If installers are paid by the Buyer the Seller cannot except liability for any damage or defective installation. The foregoing is in substitution for all other terms, express or implied relating to the quality or fitness for purpose, and all such terms are hereby excluded. This does not, however, affect the consumer's statutory rights.

For full terms and conditions please visit:
www.santafeshutters.co.uk/terms